Maximizing Patient Care Through the Use of Advanced Practice Clinicians

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- -Defined need for additional patient services within a well-established ENT clinic
- -PA with prior specialty experience (orthopedics) hired in 2015



- -Onboarding consisted of several months of intensive shadowing (clinic, OR, rounding) with regular didactic sessions
- -Also included meetings and introductions with other members of the medical group and closely aligned departments



- -Clinical work began with very light clinic schedule (one patient an hour) with very close oversight
- -Schedule was carefully reviewed and scrubbed to ensure appropriate patient selection
- -Greater case load and independence as comfort and experience increased



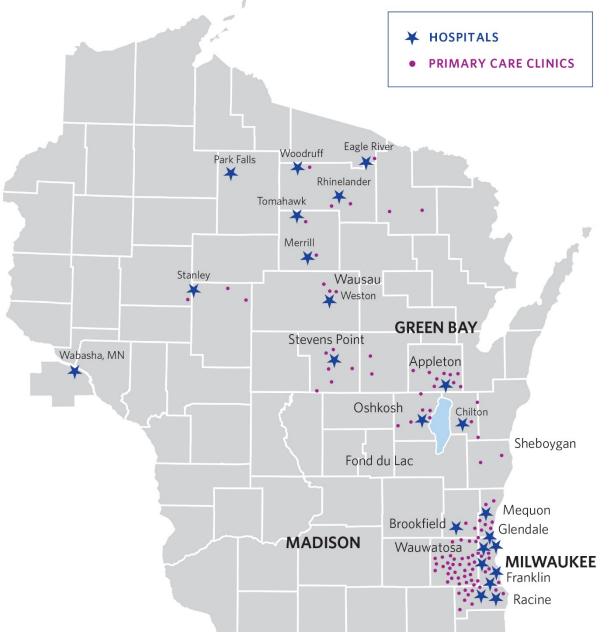
- -Exceeded median wRVUs within one year
- -Averaging more than 140 patients per month



- -Improvement in patient satisfaction (better access)
- -Improvement in provider satisfaction (shared burden of patient care, collegiality)
- -Overall reduction in cost (having providers working to the highest level of their training)
- -Quality improvement (more timely access for higher need patients)



Ascension Wisconsin Provider Workforce



Ascension Wisconsin:

PA/NP: 110/319

MD/DO: 1186

Ascension Wisconsin-Primary Care Rural Snapshot

Location	PA/NP	MD/DO 🔻
Rhinelander	7	4
Tomahawk	3	3
Eagle River	2	2
Crandon/Laona	3	0
Woodruff	1	2
Total	16	11

